

## HR TRANSFORMATION

Organizations across the globe and industries are building digital capabilities and adopting digital business models. As organizations change, their needs from HR change too. Organizations today need guidance on how HR structure, services, technologies, processes, and staff can support digital operations.

APQC's HR transformation project will provide resources to help organizations ensure their HR functions are prepared to support digital business. It will provide guidance on how to assess business, manager, and employee needs; make decisions about HR technology; manage change within the HR function and the larger organization; and measure HR's contribution to the realization of digital business strategies.

### AUDIENCE

#### Primary

- ◆ CHRO's and other HR leaders
- ◆ Business transformation/optimization leaders and project managers
- ◆ All HR professionals

#### Secondary

- ◆ Employees
- ◆ Managers

### RESEARCH QUESTIONS

How do digitizing organizations:

- ◆ Structure the HR function?
- ◆ Determine HR services?
- ◆ Leverage HR technology?
- ◆ Manage HR processes?
- ◆ Develop HR staff?
- ◆ Handle HR data and reporting?

### ABOUT APQC

APQC helps organizations work smarter, faster, and with greater confidence. It is the world's foremost authority in benchmarking, best practices, process and performance improvement, and knowledge management. APQC's unique structure as a member-based nonprofit makes it a differentiator in the marketplace. APQC partners with more than 500 member organizations worldwide in all industries. With more than 40 years of experience, APQC remains the world's leader in transforming organizations. Visit us at [www.apqc.org](http://www.apqc.org), and learn how you can make best practices your practices.