



# 2021 APQC CONFERENCE

## Agenda at a Glance

### Monday, October 4

Time	Learning Lab Workshops
7:00 – 8:00 AM	Registration
8:00 AM – 5:00 PM	Learning Lab: Breakthrough Improvement from Team-Based Engagement
	Learning Lab: Build a High-Powered KM Strategy
	Learning Lab: Leverage Process Management Best Practices

### Tuesday, October 5

Time	Learning Lab Workshops
7:00 – 8:00 AM	Registration
8:00 AM – 5:00 PM	Learning Lab: Apply Process Frameworks to Achieve Higher Performance
	Learning Lab: Embed Knowledge in the Flow of Everyday Work
	Learning Lab: Focus Knowledge Transfer for Business Continuity

### Wednesday, October 6

Time	Conference Day 1
7:00 – 8:00 AM	Registration
8:00 – 8:45 AM	General Session: Welcome and Opening
9:10 - 10:10 AM	Breakout Sessions: Block 1
10:40 – 11:45 AM	General Session: Keynote – Dan Kraemer
1:15 – 2:00 PM	Breakout Sessions: Block 2
2:30 – 3:20 PM	Breakout Sessions: Block 3
3:40 – 5:15 PM	General Session: Keynote – Lance Weiler and Day 1 Wrap Up
5:15 – 6:30 PM	Networking

**Thursday, October 7**

<b>Time</b>	<b>Conference Day 2</b>
7:00 – 8:00 AM	Registration
8:00 – 8:55 AM	Breakout Sessions: Block 4
9:25 -10:20 AM	Breakout Sessions: Block 5
10:45 AM – 12:00 PM	General Session: Keynote – Bill Benjamin
1:20 – 2:05 PM	Breakout Sessions: Block 6
2:25 – 3:30 PM	General Session and Closing
3:30 – 5:00 PM	Conference Takeaway Exchange (Optional)

**Friday, October 8**

<b>Time</b>	<b>Learning Lab Workshops</b>
7:00 – 8:00 AM	Registration
8:00 AM – 5:00 PM	Learning Lab: Breakthrough Improvement from Team-Based Engagement
	Learning Lab: Build a High-Powered KM Strategy
	Learning Lab: Leverage Process Management Best Practices